

# CCAC Online Services – Quick Find



CCAC has developed a variety of web-based systems for the College Community to interface with College services.

Description	Audience	Owner
<b>CCAC Website</b> <a href="http://www.ccac.edu">www.ccac.edu</a> Our public website – your first source for all information about CCAC	Everyone!	Webteam
<b>CCAC Central E-Services</b> <a href="#">e-Services button on every webpage</a> <b>Students</b> can apply online, register, pay, view schedules, statements, financial aid data, grades, transcripts, enrollment verification; <b>Faculty</b> can view schedules, rosters, stipends, submit attendance & grades; <b>Employees</b> can view leave balance, pay advice, W-2, budgets	Prospective Students, Students, Faculty, Staff	ITS Integration
<b>Continuing Education Shop Online</b> <a href="http://shopcommunityed.ccac.edu">http://shopcommunityed.ccac.edu</a> Shop for non-credit continuing education classes.	Everyone!	ITS Integration
<b>NetID</b> <a href="http://netid.ccac.edu">http://netid.ccac.edu</a> NetID provides students access to CCAC network resources, including Blackboard, academic email and library resources	Students	ITS Networks
<b>EntryPoint</b> <a href="http://entrypoint.ccac.edu">http://entrypoint.ccac.edu</a> EntryPoint provides both employees and students web-based access to change your passwords	Students, Employees	ITS Networks
<b>Blackboard</b> <a href="http://courses.ccac.edu">http://courses.ccac.edu</a> Blackboard is CCAC's course management system used for Internet, Web-enhanced and technology supported courses; academic email account required	Students, Faculty	Distance Learning
<b>Academic Email</b> <a href="http://webmail.acd.ccac.edu/">http://webmail.acd.ccac.edu/</a> All students with a NetID and all faculty with a CCAC network account can use a web-based academic mail account; email is available one day after the NetID is created	Students, Faculty	ITS Networks
<b>Information Request</b> <a href="http://webapps.ccac.edu/CCACInquiry">http://webapps.ccac.edu/CCACInquiry</a> Prospective and current students can request brochures, admissions packet and other info	Prospective Students, Students	Marketing/ Admissions
<b>Online Directory</b> <a href="http://www.ccac.edu/onlinedirectory.aspx">http://www.ccac.edu/onlinedirectory.aspx</a> Find phone directory information for all regular CCAC employees.	Everyone!	ITS Integration
<b>Appointment Central</b> <a href="http://webapps.ccac.edu/appointmentcentral">http://webapps.ccac.edu/appointmentcentral</a> Prospective and current students can make appointments for advising, placement testing, orientation and other services	Prospective Students, Students	ITS Integration
<b>Tuition Calculator</b> <a href="http://www.ccac.edu/tuition/tuition_calculator.htm">http://www.ccac.edu/tuition/tuition_calculator.htm</a> Students can calculate the 'estimated' cost of attendance for a given term	Prospective Students, Students	Bursar
<b>Virtual Campus Tour</b> <a href="http://www.ccac.edu/onlinetour">http://www.ccac.edu/onlinetour</a> The tour includes points of interest on campuses, neighborhood landmarks, and highlights	Prospective Students, Students	Webteam
<b>Online Bookstore</b> <a href="http://www.ccac.edu/default.aspx?id=138362">http://www.ccac.edu/default.aspx?id=138362</a> Students can order books online and have them delivered at your residence before classes begin	Students	Bookstore
<b>Online Dean of Student Development</b> <a href="http://webapps.ccac.edu/onlinedean">http://webapps.ccac.edu/onlinedean</a> Current and prospective students can submit questions to and receive responses from the Deans of Student Development	Prospective Students, Students	Deans of Student Dev

<b>Description</b>	<b>Audience</b>	<b>Owner</b>
<b>Online Tutoring</b> CCAC's online tutoring services at SMARTHINKING, includes real-time assistance and writing support	<a href="http://onlinetutoring.ccac.edu">http://onlinetutoring.ccac.edu</a> Students	Tutorial Services
<b>Library</b> Access the library's online catalog, over 75 research databases, and the new i-CONNECT tutorial. Students with NetID can access online resources from anywhere outside the college network	<a href="http://www.ccac.edu/library">www.ccac.edu/library</a> Students, Faculty, Employees	Library
<b>College Central</b> Career Services site which provides job-search services for students and employers	<a href="http://www.collegecentral.com/ccac/">http://www.collegecentral.com/ccac/</a> Students, Alumni, Employers	Career Services
<b>Jobs at CCAC</b> Job applicants can search for and apply for employment at CCAC; Supervisors and search committees access applicant data	<i>Bottom of every webpage-or-</i> <a href="https://www.ccacjobs.com/">https://www.ccacjobs.com/</a> Prospective Employees, Employees	Human Resources
<b>AlumNet</b> Online community for alumni for reconnecting with CCAC.	<a href="http://alumniconnections.com/olc/pub/AEG/">http://alumniconnections.com/olc/pub/AEG/</a> Alumni	CCAC Foundation
<b>Gartner Research</b> Students and employees with a CCAC network account can research services and products in IT	<a href="http://gartner.ccac.edu">http://gartner.ccac.edu</a> Students, Employees	ITS Networks
<b>Enrollme</b> Employees can view and enroll in professional development offerings at the college	<a href="http://webapps.ccac.edu/enrollme">http://webapps.ccac.edu/enrollme</a> Employees	Professional Development
<b>Outlook Web Access</b> Employees can check their Outlook inbox, calendar and contacts from outside the network	<a href="http://email.ccac.edu/exchange">http://email.ccac.edu/exchange</a> Employees	ITS Networks
<b>ARC</b> Administrative Reporting Center is available to all employees with a Datatel account to view statistical reporting via the web	<a href="http://arc.ccac.edu">http://arc.ccac.edu</a> Employees with Datatel access	ITS Integration
<b>Survey of Student Opinion</b> Faculty can view the results of the Student Opinion Survey, after classes have concluded.	<a href="https://webapps.ccac.edu/SurveyStudents/">https://webapps.ccac.edu/SurveyStudents/</a> Deans and Faculty	ITS Integration
<b>Section Planning Wizard</b> Faculty can request the setup of Blackboard sites for their classes.	<a href="http://webapps.ccac.edu/spw">http://webapps.ccac.edu/spw</a> Faculty	ITS Integration
<b>Room Requests</b> Employees can request a room for an event, or submit a room change request	<a href="http://webapps.ccac.edu/requestforms">http://webapps.ccac.edu/requestforms</a> Employees	ITS Integration
<b>CCAC Master Syllabi</b> Deans, department heads and faculty can view master syllabi for credit and non-credit courses	<a href="http://webapps.ccac.edu/MasterSyllabi/">http://webapps.ccac.edu/MasterSyllabi/</a> Deans and Faculty	ITS Integration
<b>Time &amp; Attendance</b> Employees and supervisors maintain schedules, timecards and time-off requests	Employees: <a href="http://stromberg.ccac.edu/stromberg/ekiosk">http://stromberg.ccac.edu/stromberg/ekiosk</a> Supervisors: <a href="http://stromberg.ccac.edu/stromberg/esupervisor">http://stromberg.ccac.edu/stromberg/esupervisor</a> Employees	ITS Integration
<b>Content Management System</b> Employees can edit and approve content for the CCAC website.	<a href="http://cms.ccac.edu">http://cms.ccac.edu</a> Employees	Webteam
<b>E-Grants</b> Employees can track and maintain contracts and grants.	<a href="http://webapps.ccac.edu/egrants/">http://webapps.ccac.edu/egrants/</a> Employees	ITS Integration
<b>Self-Service Helpdesk</b> Employees can submit or view problems or service requests and search for technology answers	<a href="http://servicedesk.ccac.edu/otrs/customer.pl">http://servicedesk.ccac.edu/otrs/customer.pl</a> Employees	ITS Helpdesk